

# SambaPhone Services

The following are list of services available on self services system.

## Banking & Wealth:

1. Balance inquiry.
2. Last 5 transactions.
3. Statement request by Mail/Fax
4. Check book order
5. Change telephone PIN number
6. Clearing check inquiry
7. Money transfer to predefined beneficiary -Local bank
8. Money transfer to predefined beneficiary -International bank
9. Foreign exchange rates
10. Time deposit rates.

## Personal Finance services:

1. Outstanding balance inquiry.
2. Last amount paid.
3. Installment due.

## Credit Card Services:

1. Credit Card Activation.
2. Creation of Telephone Personal Identification Number (PIN)
3. Replacement of lost or stolen Credit Card.
4. Balance Inquiry.
5. Statement outstanding inquiry.
6. Payment due inquiry
7. Inquiry on Samba Credit Card benefits/services/features.
8. Payment of Samba Credit Card from your Samba Bank Account.
9. Request for a Low Limit Credit Card.