



Disappointed yet again?

No more parking woes!

Just present your Samba Credit Card or Samba Al-Khair Credit Card at any of the below-mentioned Valtrans valet locations and get your car parked for FREE.

This offer is valid at the following locations:

	LOCATIONS	PARKING AREAS
Malls	Wafi City	Main Entrance, Pyramids, Fort, Collonade and Carrefour
	Dubai Festival City	Main Entrance and Marks & Spencer Entrance
	Oasis Centre	Main Entrance
	DragonMart	East Entrance
	Ibn Battuta Mall	Tunisia Court and China Court
Others	American Hospital	Main Entrance
	Dubai Courts	Main Entrance
	Dubai Public Prosecution	Main Entrance
	Dubai World Trade Centre	Main Tower
	Dubai International Airport (Terminal 1)	Departures and Arrivals
	Dubai International Airport (Terminal 3)	Departures and Arrivals

Apply for a Samba Credit Card today! Call 800 SAMBA (72622).



Samba Valet Parking Service

1. What are the specific benefits of the Samba Valet Parking Service?

Just present your Samba Credit Card at any Valtrans 'Standard' valet parking counter and get your car parked for FREE.

As a Samba Platinum, Titanium or Gold Card Member, you can enjoy FREE valet parking at 19 parking areas in 11 key hotspot locations.

- Samba Platinum Card Members can avail of 6 FREE valet parking services per month!
- Samba Titanium and Gold Card Members can avail of 4 FREE valet parking services per month!

To enjoy the valet parking services for free, all you need to do is spend a minimum of AED 2,000 per calendar month on your Samba Credit Card.

2. How do I avail of this service?

Once you arrive at the Valtrans 'Standard' valet receiving areas you will be welcomed by trained valet parking attendants. You will then be issued a valet parking coupon with a unique serial number. The car will be parked in the Valtrans designated parking lot till you return to collect the vehicle.

Each 'Standard' valet service availed of at airport locations will be counted as two services.

3. What is the validity of this service?

This is a constant feature on the Samba Platinum, Titanium and Gold Credit Cards. Supplementary cards can also avail of this service.

4. Can I utilize the Samba Valet Parking Service over and above the number of free valet services permissible?

You can utilize the Samba Valet Parking Service as and when you require. Each extra usage, after the free valet services in a month, will be charged to your Samba Credit Card.

5. I understand the convenience offered by this service. But does this service also result in tangible savings?

Since valet parking typically comes at a charge ranging between AED 30 to AED 40 per service, the FREE Valtrans valet parking facility results in very attractive savings for you.

With 6 free services per month, as a Samba Platinum Credit Card Member, your savings can amount to AED 150 p.m. or AED 1,800 p.a.

With 4 free services per month, as a Samba Titanium or Gold Credit Card Member, your savings can amount to AED 100 p.m. or AED 1,200 p.a.

6. If valet parking is charged at an hourly rate, how many hours does the Samba Valet Parking Service cover?

The valet parking charges are calculated hourly at certain locations mentioned below. Valet parking is free for the first hour at these locations:

Dubai World Trade Centre

Dubai International Airport - Terminal 1 and Terminal 3

Dubai Courts

Dubai Public Prosecution

Valet parking is free for the specified periods in these locations.

Valet parking charges become payable directly to Valtrans, after the specified 'Free' period, as indicated in the following table-

LOCATIONS	1st HOUR WITH SAMBA VALET PARKING SERVICE	1st HOUR WITHOUT SAMBA VALET PARKING SERVICE	2nd HOUR	3rd HOUR	4th HOUR
Dubai World Trade Center	FREE	AED 40	AED 10	AED 10	AED 10
Dubai International Airport - Terminal 1 and Terminal 3	FREE	AED 60	AED 20	AED 20	AED 20
Dubai Courts	FREE	AED 25	AED 5	AED 5	AED 5
Dubai Public Prosecution	FREE	AED 25	AED 5	AED 5	AED 5

Example:

If you park at Dubai World Trade Centre for 2 hours -

The cost of the first hour will not be charged to you as a Samba Credit Card Member.

The cost of the second hour will be paid for by you.

The following terms and conditions apply to free valet parking services facility being offered to Samba Platinum, Titanium and Gold Card Members.

- Subject to the below terms and conditions, Samba Platinum Card Members get 6 free valet parking services per month and Samba Titanium/Gold Card Members get 4 free valet parking services per month at select locations.
- At locations where the valet parking service is charged on an hourly basis:-
 - a) Samba Platinum Card Members get 6 hours of free valet parking per month.
 - b) Samba Titanium/Gold Card Members get 4 hours of free valet parking per month.
- This valet parking offer only applies to Standard (regular) valet parking services at the respective locations.
- Each valet service availed at VIP locations will be counted as two services availed.
- Each Standard valet service availed at Airport locations will be counted as two services availed and each VIP valet service availed at VIP Airport locations will be counted as four services availed.
- Any additional parking charges that may be levied at the respective locations are to be borne by the Card Member.
- Each extra usage, after the free valet services in a month, will be charged to the Card Member by Samba, on the Card in the next billing cycle, at the applicable Valtrans rate. Charges at each of the Valtrans locations may vary and are subject to change without prior notice.
- Usage of this service by Supplementary Card Members will constitute usage by the Primary Card Member and will be included in the calculation of the total number of services used by the Card Member.
- Where the Card Member has not utilized the Samba Credit Card for a minimum spend amount of AED 2,000 per month, the valet parking offer in that respective month will not be for free and will be charged to the Card and reflected in the following months Card statement. The amount billed to the Cardholder will be the same as the amount billed to Samba by Valtrans for the particular location where the service was availed. Valtrans valet parking charges are determined by Valtrans and are subject to change from time to time.
- New Locations may be added or existing locations may be discontinued by Valtrans without prior notice. This service will be provided subject to availability of valet parking slots at the respective locations.
- Valet Services are being provided through a third party, Al Habtoor VALTRANS Transportation Systems and Services LLC. ("Valtrans") This service is subject to the prescribed Samba Financial Group ("Samba") Terms and Conditions and the Terms and Conditions of Valtrans.
- Samba reserves the right to amend these terms and conditions at any time or withdraw this offer at any time without any prior notice. Samba assumes no responsibility with respect to the services provided by Valtrans.
- The Card Member understands and acknowledges that this is a service offered by Samba and it will be performed by Valtrans. Valtrans and Samba are independent contractors to each other and Samba will have no liability to the Card Member for any claims which the Card Member may have against Valtrans for services rendered by it to the Card Member.

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